



# Memo

<b>To:</b>	Residents and Staff
<b>From:</b>	Mary Hoare CEO
<b>Date:</b>	March 22, 2020
<b>Subject:</b>	<b>COVID-19 OUTBREAK IN LTC</b>

Please be advised that today two residents in Long Term Care (LTC) tested positive for COVID-19 virus. We are taking immediate steps to reduce the chance of transmission and keep our residents and staff safe. We are working closely with Toronto Public Health (TPH) and are following their recommendations.

As you are aware our long term care home has already been in respiratory outbreak precautions since March 20, 2020 to protect. This means that most control measures are already in place to protect residents and staff from further spread.

It is now more important than ever to heighten our screening, surveillance and cleaning protocols so that it does not spread to the independent living apartments and town homes.

Along with the measures we are currently taking effective immediately **ALL** gatherings of any kind will cease and residents are asked to remain in their apartments and come out for meals and tea room shopping only. If you leave the facility for any reason you must be screened upon your return.

As you are aware, this is a very trying time for everyone and we want to assure you that your safety is our first priority but we cannot do this alone and need your cooperation.

The situation is changing daily and we are sure that more changes will be required and we will keep you informed. We are confident that as a community we will get through this if we all pull together.

**Mary** (CEO)