



Memo

To:	SCOC Residents, Families and Community
From:	Mary Hoare CEO
Date:	March 30, 2020
Subject:	<u>SCOC Dining Services Reconfiguration</u>

Your health and safety is our priority. In light of the increasing spread of COVID-19 inside of SCOC and our desire to significantly minimize the potential for this virus to further circulate within our community we have made the difficult decision to close the dining rooms and tea room.

Effective Tuesday March 31, 2020, the dining rooms and tea room will be closed.

Suppers will continue to be provided and delivered to each individual's suite on their designated odd/even days by SCOC staff members. The meal, utensils and a cold beverage will arrive at your suite in disposable containers. For those on breakfast and lunch service there will be of a similar process.

Dinners will be delivered between 5 - 6 p.m.

In order to assist you to obtain grocery items that are currently in the tea room like milk, bread etc. beginning Wednesday April 1, 2020 we will be coming to each floor beginning at 1 p.m. with a cart that contains these items. You can purchase items from your suite. We will only be able to accept cash at this time. This service will be from Monday to Friday only.

On April 1, 2020 SCOC will also be offering a mobile coffee and tea cart service during the day at 10 a.m. from Monday to Friday only. We will continue to provide assistance with online grocery shopping services as well.

Through cooperation and mutual understanding, the health and well-being of the entire SCOC community will be maintained and protected.

Regards

Mary
(CEO)