



Dear Residents, Family Members, Volunteers, SCOC Members and Staff - April 4, 2020

In light of the recent CBC news report I am writing to clarify a number of issues that are causing concern and fear amongst those in our community. In order to ensure that you receive timely information I have decided that in addition to the day to day correspondence you will receive a weekly status report every Friday.

LONG TERM CARE:

As of Friday April 3, 2020 four (4) Residents in the long term care home have died due to COVID-19. At this time there are fourteen (14) long term care Residents that are displaying symptoms of COVID-19 but there has been no confirmation. All of these Residents have been swabbed for COVID-19 and we are waiting for the results. We continue to take all appropriate measures to contain further spread of the virus both in the long term care home and to the independent living.

INDEPENDENT LIVING:

As of Friday April 3, 2020 there are NO confirmed cases of COVID-19 and there are no Residents in independent living displaying symptoms. We continue work with Toronto Public Health to take action that will reduce the chances of transmission and keep our residents and staff safe and healthy.

STAFF CASES OF COVID-19:

As of Friday April 3, 2020 there is 7 staff that have tested positive for COVID-19. They are all off on self-isolation and have not been at work since they complained of symptoms. Toronto Public Health will follow up with them after their 14 day quarantine and they will not be allowed back to work until they have 2 negative nasal swabs in a 24 hour period.

Staff does not rotate between the long term care home and the independent living. Each staff member has a specific population assigned to them.

We continue to take the following precautions:

- Increased cleaning, especially high-touch surfaces such as hand rails in all areas of the community
- Close daily monitoring of all independent living residents for symptoms
- We are actively screening all staff and volunteers for symptoms before they start their shifts
- Staff who have travelled outside Canada must be in home isolation for 14 days before they return to work
- All staff are now wearing masks at all times

Sincerely,

Mary Hoare

(CEO)