



Memo

To:	SCOC Residents, Families and Staff
From:	Mary Hoare CEO
Date:	May 25, 2020
Subject:	COVID-19 Update

We are beginning to receive the results of our May 21, 2020 swabbing of Residents in Independent Living and as of this date **one active case of COVID-19 has been identified.** Our tracers indicate that this Resident who has never left their apartment contracted COVID-19 from a community source. We expect more swab results over the coming days and will keep you updated.

Today, we are declaring our **second outbreak in Independent Living and as a result enhanced outbreak infection control processes must be carefully followed by ALL Residents and staff.**

Effective immediately:

- Residents and their family members will not be allowed to visit one another on the patio or in the parking area of the complex.**
- Timing of visits to our vegetable gardens must be booked at reception so that the City's rules on social distancing are maintained.**
- All Residents must always wear a mask when out of their apartment.**
- Residents must remain in their apartments and not walk the halls except to go to the garbage shoot or do laundry.**
- Plans to resume Resident apartment cleaning and laundry are now on hold and will not be moving forward.**
- Screening will continue to occur twice daily.**
- Visits the doctor or other health care practitioner must be report as they are considered community contacts.**
- Meals will continue to be served in your suites until further notice.**

I urge you to take this situation seriously as this second occurrence of COVID-19 came into SCOC from the community. Residents must always continue to shelter in place and if you must go out for any reason wear a mask.

This virus will only be eradicated if everyone adheres to the guidelines set out by Toronto Public Health and the City of Toronto. Social distancing and wearing masks have proven to be the most effective way of slowing and containing the spread of this virus.

Mary

CEO