



Memo

To:	SCOC Residents, Families and Staff
From:	Mary Hoare CEO
Date:	June 5, 2020
Subject:	COVID-19 Update

The 3 Residents in Independent Living Apartments who have tested positive for COVID-19 were swabbed yesterday and we await their results. Until the results are received Toronto Public Health will **NOT** declare the outbreak over and expect us to continue with all outbreak precautions.

The Province of Ontario has extended the Emergency Management and Protection Order until June 30th and this has implications for Residents in both Long-Term Care Home and the Independent Living Apartments. SCOC is bound by this order and we must ensure that it is upheld. We walk a fine line between trampling on your rights as tenants and our duty as landlord to enforce the order. As it is clear we are now in the last stage of outbreak in the Independent Living Apartments we want to begin to open the SCOC community, but we must do this within the parameters of the Order in a thoughtful manner.

Effective today the following **Mandatory** procedures are in place:

- Resident and staff screening (in all areas) will continue twice daily.
- All common areas including hallways and the main floor meeting room of the Community will remain closed to Resident congregation while the Order is in effect. Changes will be made if the Order is altered.
- Congregate dining will not occur until restaurants are opened as per the Order.
- The Tea Room will remain closed as per the Order.
- Face coverings are always to be worn by **All** individuals while in the Community (this decision has been made by the SCOC Leadership Team based on the recommendation of the Chief Medical Officer of Health for the Province).
- Sheltering in Place is still recommended by the Chief Medical Officer of Health however Residents may go out into the community if they wish and are encouraged

to wear face covering for added protection. Upon returning they must immediately wash or disinfect their hands and discard their face covering.

-The patio will be open for visiting with 3 defined visiting sections and the following must be strictly observed:

As per the Order no more that 5 people can congregate at one time in an outdoor setting.

The visiting sections must be booked for no more that one hour prior to visiting so that everyone has a chance to use the areas. Call reception to reserve a section time and date.

-Gardening activities can resume if social distancing rules are observed.

-There can be no use of the BBQ or consumption of food or beverages during the visits.

-Until the outbreak is officially declared over visitation from outsiders in Independent Living remains prohibited. The Ministry of Health and Long-Term Care will determine when visitation can resume in our long-term care home.

-Laundry and housekeeping services will resume once the outbreak has been officially declared over. Our Environmental Supervisor will be in contact with those currently on those services to discuss resumption of them.

-SCOC staff will continue to practice heightened cleaning regimes in all high touch areas.

The consequences of the Covid-19 pandemic are – and will be – defined by choices. Those choices should be based upon values, not value: compassion, courage and cooperation. Those have always been ours so let us lean into them now.

The struggle to contain the coronavirus is our number one priority as people and as an organisation. Life and death decisions are not only being made by doctors and nurses but by each one of us as we practice common sense and compassion for one another. Together, let us make the right choices.

Regards

Mary Hoare
CEO