



Memo

To:	LTC Residents, Independent Living Tenants, Families and Staff
From:	Mary Hoare CEO
Date:	June 19, 2020
Subject:	COVID-19 Update

Long Term Care:

As of this date the long-term care home at SCOC is in suspected outbreak status. This situation has arisen because 1 employee who works in LTC has tested positive for COVID-19. This came to light as a result of the Ministry of health's mandatory routine testing protocol for all LTC employees. As a result, LTC is now back to full outbreak precautions with no visitation allowed. This will continue until the employee tests negative.

Independent Living:

The Province of Ontario has extended the Emergency Management and Protection Order until June 30th and even though Independent Living is presently COVID free we must adhere to the guidelines as set out by the order. The Premier announced that there are still significant numbers of positive COVID cases and therefore the City of Toronto will again not progress to Stage 2 of the Economic Recovery Plan until further notice. As I stated in my June 12, 2020 correspondence, specific aspects of the community can re-open within the parameters of the Emergency Order.

As has been pointed out by tenants in the independent apartments some of the outbreak precautions taken by SCOC to protect Residents on the entire premises of the SCOC community were in keeping with those taken by LTC and Retirement residences and as such are a breach of their tenant rights as outlined in the Residential Tenancies Act (RTA). Therefore, SCOC has taken the position that these internal outbreak precautions are in force for added protection and containment of COVID-19 and although they are not mandatory, we strongly urge all tenants in independent living to carefully consider them.

The following precautions are available for all independent tenants should they wish added protection:

- Tenant screening is available in the main entrance daily between the hours of 7am to 9 pm.
- Face coverings (masks) should be worn by all individuals while in the Community (this decision has been made by the SCOC Leadership Team based on the recommendation of the Chief Medical Officer of Health for the Province).
- The Tea Room remains open Monday to Friday from 10 am to 11 am and from 2 pm to 3 pm so that

food items, fresh coffee and pastry can be purchased. Social distancing rules must be adhered to and only 5 people will be allowed in the Tea Room at one time, dining in is not allowed.

As per the Order no more than 5 people can congregate at one time in an outdoor setting.

- The outdoor patio remains open for visiting with 3 defined visiting sections.
- The visiting sections must be booked for no more than one hour to ensure that everyone has a chance to use these areas. Please call reception to reserve a section time and date.
- Visiting sections will be cleaned by staff every 2 hours on the hour in addition there are wipes and disinfectant at each station.
- There can be no use of the BBQ or consumption of food or beverages during the visits.

- Independent Living can receive visitors to their suites please consider these guidelines.
 1. All visitors enter and exit the building through the main door
 2. All visitors are screened prior to entry.

- Laundry and housekeeping services will resume the week of June 22, 2020. Our Environmental Supervisor will be in contact with those currently on those services

Toronto Public Health have recommended the following guidelines for residential buildings and we are adhering to them:

- All common areas including hallways and the main floor meeting room of the - Community will remain closed to tenant congregation while the order is in effect. Changes will be made if the order is altered.

- Congregate dining will not occur until restaurants are opened as per the order.

- Sheltering in Place most of the time is still recommended by the Chief Medical Officer of Health however Residents may go outside if they wish and are encouraged to wear a face covering (mask) for added protection. Upon returning to your suite it is recommended that you immediately wash or disinfect your hands and discard your face covering.

- SCOC staff will continue to practice heightened cleaning regimes in all high touch and common areas (hallways) of the community.

As public-gathering limits are increased and other COVID-19-inspired restrictions are relaxed, experts are warning that there is not enough information available to prove that returning to some degree of normalcy is safe – or to alert us to the arrival of a second wave. This is the reality of living in a pandemic. There is no perfect, risk-free solution.

Stay Safe

Regards

Mary Hoare
CEO