



Memo

To:	LTC Residents, Independent Living Tenants, Families and Staff
From:	Mary Hoare CEO
Date:	July 3, 2020
Subject:	COVID-19 Update

I am pleased to inform you that as of this date all areas of the SCOC Community are COVID-19 free and we are officially out of outbreak status.

Now the Residents of our long-term care home can enjoy outdoor visits with their family members. One specific visiting tent will be designated for them and everyone is asked to continue to reserve a visiting time and date with reception. As we move into this new phase, family members in long term care have been given an information package containing the Ministry of Health's new directives.

The long-term care home can now slowly begin to welcome existing Residents back and admit new Residents. Programs and other services can also begin again in a modified form.

The City of Toronto continues to be in Phase 2 of the Provincial Economic Recovery Plan

The following precautions are in place and available for all independent tenants should they wish added protection:

-Tenant screening is available in the main entrance daily between the hours of 7am to 9 pm.

-We urge you to wear face coverings (masks) while in the common spaces of the Community (this decision has been made by the SCOC Leadership Team based on the recommendation of the Chief Medical Officer of Health for the Province).

-The Tea Room remains open Monday to Friday from 10 am to 11 am and from 2 pm to 3 pm so that food items, fresh coffee and pastry can be purchased. Social distancing rules must be adhered to and only 5 people will be allowed in the Tea Room at one time, dining in is not allowed.

As per plan now 10 people can congregate at one time in an outdoor setting.

-The outdoor patio remains open for visiting with 2 defined visiting sections for independent living.

-The visiting sections must be booked for no more than one hour to ensure that everyone has a chance to use these areas. Please call reception to reserve a section time and date.

-Visiting sections will be cleaned by staff every 2 hours on the hour in addition there are wipes and disinfectant at each station.

-There can be no use of the BBQ or consumption of food or beverages during the visits.

-Independent Living can receive visitors to their suites; please consider these guidelines.

1. All visitors enter and exit the building through the main door

2. All visitors are screened prior to entry.

-Laundry and housekeeping services have resumed

Toronto Public Health have recommended the following guidelines for residential buildings and we are adhering to them:

-All common areas including hallways and the main floor meeting room of the Community will remain closed to tenant congregation while the order is in effect. Changes will be made if the order is altered.

-Congregate dining will not occur until restaurants are opened as per the order.

-SCOC staff will continue to practice heightened cleaning regimes in all high touch and common areas (hallways) of the community.

Even though we are COVID free at this time I urge you to remain vigilant as it is still in the neighbourhood and could return if given the opportunity.

Stay Safe

Regards

Mary Hoare
CEO