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<b>To:</b>	SCOC Residents, Families and Staff
<b>From:</b>	Mary Hoare CEO
<b>Date:</b>	June 12, 2020
<b>Subject:</b>	COVID-19 Update

As I write this correspondence, I am feeling a great sense of relief because we are finally COVID-19 FREE. I am pleased that all residents and staff in our SCOC have tested negative for COVID-19 and Toronto Public Health has declared the outbreak in independent living to be over.

The Province of Ontario has extended the Emergency Management and Protection Order until June 30<sup>th</sup> and even though we are now COVID free we must adhere to the guidelines as set out by the order. The Premiere announced that there are still significant numbers of positive COVID cases and therefore the City and surrounding areas will not be progressing to Stage 2 of the Economic Recovery Plan until further notice. There is however good news for us here at SCOC as we are now able to open specific aspects of the community within the parameters of the Emergency Order.

As a result, the following **Mandatory** procedures are in place or will be in place shortly:

-Resident and staff screening (in all areas) will continue daily. Staff and LTC Residents will be done twice daily and Residents in Independent Living will be screened once daily between the hours of 7am to 9 pm. Residents are asked to report to the main lobby for screening as it will no longer be done door to door.

-All common areas including hallways and the main floor meeting room of the Community will remain closed to Resident congregation while the Order is in effect. Changes will be made if the Order is altered.

-Congregate dining will not occur until restaurants are opened as per the Order.

-The Tea Room will open Monday to Friday from 10 am to noon as of Monday June 22, 2020. Residents can purchase food items and fresh coffee and pastry. Only 5 people will be allowed in the Tea Room at one time and dining in is not allowed.

-Face coverings (masks) **must** be worn by **All** individuals while in the Community (this decision has been made by the SCOC Leadership Team based on the recommendation of the Chief Medical Officer of Health for the Province).

-Sheltering in Place most of the time is still recommended by the Chief Medical Officer of Health however Residents may go outside if they wish and are encouraged to wear a face covering (mask) for added protection. Upon returning please return to your suite and immediately wash or disinfect your hands and discard your face covering.

**As per the Order no more than 5 people can congregate at one time in an outdoor setting.**

-The patio remains open for visiting with 3 defined visiting sections. As of June 18, 2020 Long Term Care Residents will be allowed one outside visit from one person per week so we have designated a visitation section specifically for them. Residents in Independent Living will use the other 2 sections which have been labelled for Identification and clarity.

-The visiting sections must be booked for no more than one hour prior to visiting so that everyone has a chance to use the areas. Call reception to reserve a section time and date.

-Visiting sections will be cleaned by staff every 2 hours on the hour, there are wipes and disinfectant at each station for Resident use.

-There can be no use of the BBQ or consumption of food or beverages during the visits.

-Residents in Independent Living can once again receive visitors to their suites following these guidelines.

1. All visitors enter and exit the building through the main door
2. All visitors are screened prior to entry.
3. We urge you to have visitors visit from 7am to 9 pm so that they can be screened.

-Laundry and housekeeping services will resume the week of June 22, 2020. Our Environmental Supervisor will be in contact with those currently on those services

to discuss resumption of them.

-SCOC staff will continue to practice heightened cleaning regimes in all high touch areas.

While it may be tempting to think this problem has now gone away and life can return to the way it was before COVID-19 descended upon us. We must think about this virus as a tidal wave that could have swept in and left a bigger trail of destruction behind. This did not happen because we collectively formed a barrier by our collective actions to prevent the full force of this wave from striking us. We need to remember the potential force of that tidal wave is still there and we will need to keep following core elements of the public health measures for many months to come.”

Regards

***Mary Hoare***  
CEO