



Memo

To:	SCOC Residents, Families and Community
From:	Mary Hoare CEO
Date:	March 25, 2020
Subject:	Online Shopping and Video/Phone Chat Services / Pastoral Care/Chaplaincy Services

SCOC is pleased to offer **assistance with online grocery shopping services and video/phone chats** and **access to online Pastoral Care/Chaplaincy Services** for all interested community members.

Online Shopping

-SCOC will assist with accessing online grocery services and the inputting of desired items onto a shopping list where assistance is needed.

-Resident will be responsible to verify accuracy of order and arrange and enter all financial and payment details prior to submitting order.

-With permission of resident, Zoom or Team Viewer software may be used by SCOC team member to remotely assist with completion of the shopping order.

Video/Phone Chat Services

-Skype, Zoom, FaceTime, Facebook Messenger, and WhatsApp are common communication applications that SCOC can guide and assist residents and/or families with setting up in order to facilitate remote video and phone chats.

-A select number of SCOC tablets are also available to be booked for those SCOC Residents without computer/integrated camera access who wish to remotely communicate with friends and family.

Online Pastoral Care/Chaplaincy Services

-SCOC is pleased to offer Chaplaincy and Pastoral Care Service utilizing remote communication software.

-Individual sessions may be scheduled with the SCOC Chaplain and conducted via phone and/or Zoom.

-Chaplaincy Programs such as group Bible Study, Worship Services and other interactive services will also be offered at designated times/dates using Zoom.

For further details or assistance with application set up please contact:

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