



October 24, 2020

**To: Independent Living Tenants, LTC Residence, Family and Staff**  
**COVID-19 UPDATE**  
**Good Afternoon All,**

With the increase in Covid-19 cases throughout Toronto. We are unfortunately once again in outbreak due to a staff member testing positive for Covid-19, who is now at home self-isolating. In order to ensure the safety of our tenants, their family members, staff and volunteers, the following steps have been taken within our internal SCOC Community.

**Effective Immediately:**

1. All persons entering the SCOC Community will be screened for Covid-19 symptoms at the screening center that has been established in the front vestibule. Any person who does not pass the screening criteria will be asked to exit the community and contact their doctor or public health for further instructions.
2. All staff and visitors are asked to stay home if they are feeling unwell and are displaying 1 or more symptoms of Covid-19 are asked to visit their doctor immediately and follow instructions given. This may result in self-isolation for a period of 14 days.
3. Staff in areas that have been closed will be re-assigned to other duties.
4. All persons who live, work or are visiting SCOC and have recently travelled outside of Canada or have been in contact with a confirmed case of covid-19 will be required to contact Public Health and self-isolate for a period of 14 days.
5. All group (in person) meetings, programs, events and religious services within our community have been cancelled effective immediately.
6. All meetings will be held via teleconference and eventually zoom.

7. Congregate programming has been cancelled in the SCOC Community.

8. The entire community is on aseptic measures for outbreak and extra precautions are being taken in high traffic area and touch point cleaning. We have a team coming today to disinfect the building as a precaution. Beginning immediately garbage will be removed / pick up from your unit every Monday, Wednesday and Friday (between the hours of 11:00am through 2:00pm)

9. The Tea Room has been closed.

10. The dining room will be closed. And meal delivery will be in effect immediately.

11. Residents who have deliveries of food and products will instruct the vendors to leave their goods at reception and a staff member will deliver them to their suites.

12. Door to door screening will be conducted twice a day beginning immediately.

We are in touch with the MOH and Public Health daily and are altering our protocols and routines as instructed. I will keep you informed of our status on a regular basis.

I highly encourage all tenants to restrict travel and self-quarantine over the next 14 days. Also, please keep visitation to a minimum until further instructions, continue to social distance, wear a mask and constantly disinfect hands when needed.

Regards

Gary Basran

Chief Operations Officer / Chief Financial Officer